

POLICY STATEMENT

Quality, (food)safety and sustainability

As a logistics service provider, Molenbergnatie NV offers integrated solutions for the management of the supply chain and the storage and transshipment of a very diverse range of soft commodities such as coffee, cocoa (products), nuts, dried fruit, (bulk) rice, SMP, grains and general cargo.

At Molenbergnatie NV we pursue a systematic and integrated policy with regard to quality, (food) safety and sustainability in order to contribute in this way to a sustainable development with respect for people and the environment. We strive for an optimal working climate and offer the necessary guarantees for qualitative, (food) safe and sustainable treatment of the goods entrusted to us. We do everything we can to ensure that our business activities and processes are conducted in a safe, ethical, social and ecological manner.

Molenbergnatie NV:

- strives for maximum protection of the safety and health of its own employees, employees of customers, contractors and all other business relations and of the population in general with regard to all its activities
- Strives for permanent control of its activities in order to minimize harmful effects on the environment. It takes all necessary measures to minimize the pollution of the environment.
- Conducts a policy on quality, (food) safety and sustainability that is fully in accordance with the applicable rules and legislation
- Formulates objectives and takes action to continually improve performance in the areas of quality, (food) safety, the environment and sustainability.
- Strives to promote a corporate culture in which this policy on quality, (food) safety and sustainability is known and supported by all employees of the company
- Focus on continuous improvement, with prevention being an integral part of policy
- Puts customer satisfaction at the center of which the follow-up and reduction of complaints are part of the process


Involvement and responsibility

For the implementation of this policy, the involvement of every employee with regard to quality, (food) safety and the sustainability within the company is of great importance. This means appealing to the individual responsibility of all employees to work with care and to prevent and report accidents, dangerous or environment threatening situations and food contamination. The reporting of incidents, deviations or complaints forms the basis of an efficient management system. For this the necessary KPIs and objectives have been drawn.

“When everyone takes his individual responsibility for quality, (food)safety and environment, the way to improvement becomes landscaped!”

This policy is public and applies to all sites of Molenbergnatie NV in Belgium. The policy, together with the general code of conduct, is available on the intranet and is provided to anyone who so requests via our website.

CEO Ilomar Holding NV
Toon Pauwels



Quality Manager
Peter Martens



SHE-manager
Dominick Huybrechts

